



Documentation Guidelines

Documentation relating to services provided by Kloud 7 LLC are informational guidelines that showcase technical details and use case scenarios designed to enhance product usability. Please contact hello@kloud7.com or call 844-855-6837 for all additional inquiries.

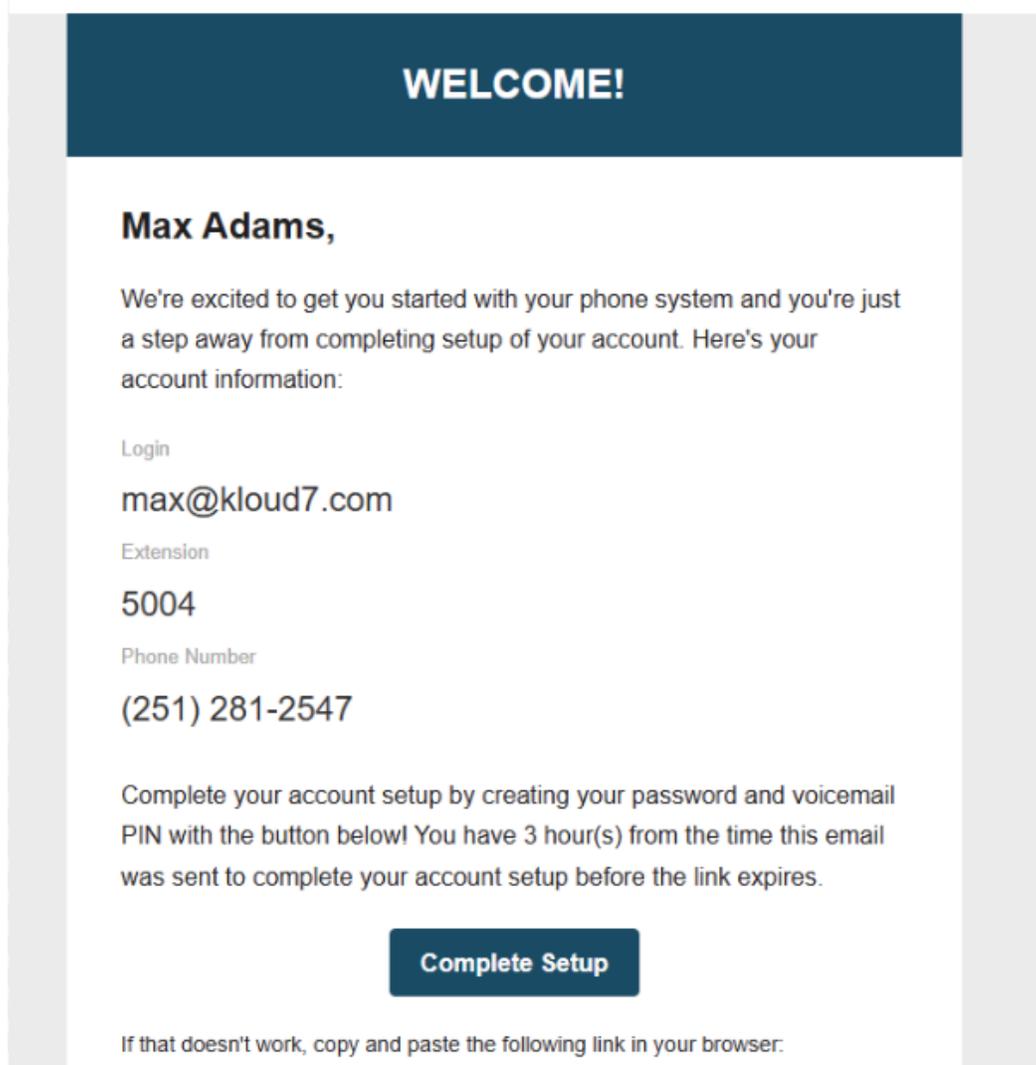
 844-855-6837

 www.kloud7.com

Logging in to the K7 One Portal

This guide outlines the appearance of the welcome email from K7 One and details the steps required to create and login into your account.

Step 1: You will receive a welcome email from Kloud 7. Please click on “Complete Setup”



Step 2: Setup the new credentials.

New User Credentials

Please set a new password and voicemail pin to continue.

New Password

Minimum length of 8 characters, minimum of 1 capital letter(s), minimum of 1 number(s), minimum of 1 special characters(s), Your extension cannot be part of your password.

Confirm Password

Voicemail PIN

Minimum length of 4 characters, your extension cannot be part of your password.

Save

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Manager Portal: Version 44.4.6

Step 3: You are now ready to use the [Office Manager Portal](#).

- Home
- Call Center
- Users
- Conferences
- Auto Attendants
- Call Queues
- Time Frames
- Music On Hold
- Route Profiles
- Inventory
- Call History

Home Refresh

CURRENT ACTIVE CALLS

From	Dialed	To	Duration
(228) 447-9188	(844) 855-6837	5055	00:21

USERS AND APPLICATIONS

- 53 Users
- 85 Registered Devices
- 131 Total Devices
- 4 Auto Attendants
- 5 Call Queues
- 0 Conferences
- 71 Phone Numbers

USAGE STATISTICS

- 0 Current Active Calls
- 87 Calls Today
- 177 Total Minutes Today
- 2 Avg. Talk Time
- 0 SMS Inbound
- 0 SMS Outbound



THIS MONTH

- 3400 Total Minutes